

Circulation
3,789,676

Down 21%

ZEB	1,250,471
ZZZ	692,212
S-PK	260,235
CRO	217,793
WCO	211,588
ANN	167,927
BDN	156,536
NCO	152,725
EDG	119,757
EAN	111,071
PRO	69,850
MTR	67,668
RIV	62,247
LIN	61,381
SCO	57,664
MALL	53,321
MDC	44,664
BPK	32,566

Visits
301,786

Down 85%

CRO	33,648
NCO	30,360
ANN	27,390
S-PK	26,740
WCO	24,728
BDN	24,061
MALL	21,449
EAN	16,617
EDG	16,016
BPK	14,616
PRO	14,197
MDC	12,608
SCO	10,237
LIN	9,840
RIV	9,784
MTR	9,495

Computer Sessions
35,240

Down 93%

NCO	4,988
BPK	3,895
WCO	3,694
CRO	2,887
MDC	2,862
PRO	2,641
ANN	2,370
S-PK	2,096
EAN	2,005
LIN	1,595
SCO	1,493
EDG	1,322
MTR	1,052
BDN	1,006
MALL	734
RIV	600

Wi-Fi Sessions
315,016

Down 26%

ANN	35,489
NCO	31,806
MALL	29,447
WCO	28,552
S-PK	26,243
CRO	26,052
MDC	22,447
EAN	19,410
BPK	19,062
PRO	16,745
MTR	16,569
EDG	11,432
BDN	11,015
LIN	9,275
SCO	6,853
RIV	4,619

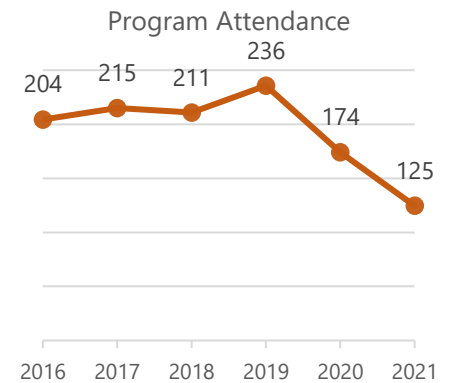
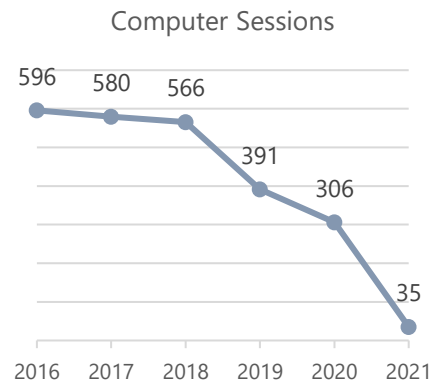
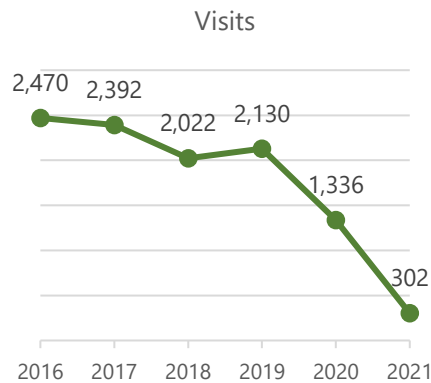
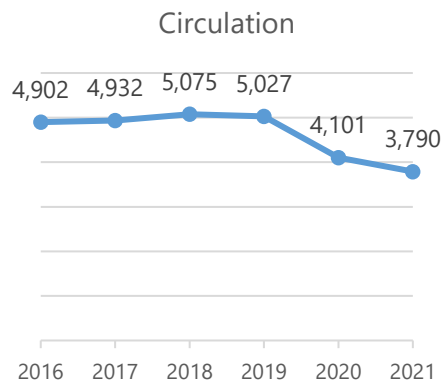
Program Attendance
124,590

Down 40%

ZOL	25,250
MALL	23,651
CRO	9,361
WCO	9,295
ANN	8,235
NCO	6,474
EAN	6,018
MTR	4,755
PRO	4,693
S-PK	4,108
SCO	3,954
MDC	3,720
BDN	3,701
BPK	3,209
RIV	3,104
EDG	2,643
LIN	1,545
ZZZ	874

"Up/Down" compares current year performance to five-year average.

Fiscal Year-to-Date



All figures in thousands.

Other Activity

Library Web Visits	1,975,009
ILL items loaned	13,585
ILL items borrowed	55,656
Library by Mail	4,405
Database Use	1,827,920

Circulation by Item Type

Downloadables	1,250,471	33%
Children's Fiction	920,244	24%
Adult Fiction	440,559	12%
Adult Nonfiction	320,966	8%
Children's Nonfiction	275,369	7%
All Other Items	274,238	7%
Media	205,660	5%
Young Adult Items	102,169	3%
	3,789,676	

Net Promoter Score: N/A

Promoters	N/A
Passives	N/A
Detractors	N/A

Average Monthly Customers by Cluster

Occasionals	39,927	46%
Digitarians	16,023	18%
Unknown	12,679	14%
Page Turners	5,778	7%
Bedtime Stories	4,632	5%
New Cardholder	1,482	2%
Rising Stars	2,713	3%
Bright Future	1,892	2%
Transitionals	1,065	1%
Dependables	530	1%
Audiophiles	384	0%
Double Feature	363	0%
	87,467	

Notes:

1. Net Promoter Score not shown due to insufficient number of responses.