ANNE ARUNDEL COUNTY PUBLIC LIBRARY

Finance Office 5 Harry S Truman Pkwy Annapolis, MD 21401 410-222-7065

ADDENDUM NO. 1

February 15, 2022

RFP 22-02 LIBRARY MANAGEMENT SYSTEM

TO ALL OFFERORS:

PLEASE NOTE THE FOLLOWING INFORMATION:

QUESTIONS:

1. Please provide a list of vendors and/or Third-party services that the library uses. Please refer to RFP § 4.4.5.

2. Will you need Data Extraction services?

Please refer to RFP § 3.2.

3. Will you require Authority Controls clean-up services?

Please refer to RFP § 3.2.

4. Are you interested in Workflows Analysis services?

Please refer to RFP § 3.2.

5. Are you interested in Change Management services?

Please refer to RFP § 3.2.

6. How many Staff Workstations will you need?

Please refer to RFP § 4.4.5 and Question 16 below.

7. Do you currently offer self-checkout?

Yes. We use Bintec's meeScan solution (https://meescan.com/).

8. Barcode or RFID?

We use barcodes (optical tags) for inventory control.

9. Do you use a sorter?

No.

10. Do you require any additional languages?

Please refer to RFP § 4.4.5.

11. Do you use telephone notifications? Vendor?

Please refer to RFP § 4.4.5.

12. Do you provide Outreach Services?

Please refer to RFP § 4.4.5.

13. Do you currently use EDI Acquisitions?

Please refer to RFP § 4.4.5.

14. Do you participate in an ILL/sharing system?

Yes. We participate in the Maryland Interlibrary Loan Organization (https://bit.ly/3JqYC3H).

	Please provide us with: Title Count – 225,000
	Item Count – 790,000
	Annual Circulation – 4,985,250 (average pre-pandemic)
	# of staff users – 500
	Population served – 588,500
17.	Should only the cost grid be included in the proposal submitted via mail?
	Please refer to RFP § 4.1.3.
18.	Will there be a public/mandatory bid opening?
	Please refer to RFP Notice Page (page 1). Attendance at bid opening is not required nor
	encouraged.
19.	Is SAML used for staff or patrons?
20	SAML is used for staff only.
20.	Will the library hold demos? If so, when? Please refer to RFP § 5.7.
21	Based on the cost grid, how would the library like us to itemize annual maintenance cost, year-
21.	over-year?
	Please refer to RFP § 4.2.
22.	Can you please provide annual circulation, FTE, title count, and record count?
	[Answered in #16 above]
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15. Are you currently hosted by SirsiDynix?

Yes.